

The programs are subject to change without notice.

<b>17<sup>th</sup> ICA-AP Regional Workshop for Managers Management of Consumer Co-operatives in Asia and Pacific 2017</b>		
<b>Arrival in Singapore - Monday, 24<sup>th</sup> of July</b>		
<b>Workshop Day 1 – Tuesday, 25<sup>th</sup> of July Fairprice Training Institute</b>		
09:00-09:10	Welcome address	NTUC Fairprice (TBD)
09:10-09:30	Introduction of the ICA-AP Consumer Committee And Briefing for the Workshop	Mr. Sungjoon Kang ICA-AP Representative Office in Malaysia (ICA-AP MBO)
09:30-10:00	Overview of National Trades Union Congress (NTUC)	National Trades Union Congress (TBD)
10:00-10:30	Overview NTUC Fairprice	NTUC Fairprice(TBD)
10:30-10:50	<b>Tea Break</b>	
10:50-13:00	Introduction of Organisation and Participants	Organisation Representatives and Participants
13:00-14:00	<b>Lunch (Own arrangements)</b>	
14:00-14:45	“Retail Operation @ NTUC Fairprice”	NTUC Fairprice (TBD)
14:45-15:30	“Purchasing, Merchandising & International Trading @ NTUC Fairprice”	NTUC Fairprice (TBD)
15:30-15:45	<b>Tea Break</b>	
15:45-16:30	“Supply Chain Management @ NTUC Fairprice”	NTUC Fairprice (TBD)
16:30-16:45	Question & Answer Session Briefing On Day 2 Program	Mr. Sungjoon Kang , ICA-AP MBO
17:00-18:30	<b>Welcome Dinner</b>	
<b>Workshop Day 2 - Wednesday, 26<sup>th</sup> of July Fairprice Training Institute and Warehouse &amp; Store visits</b>		
09:00-10:00	<b>Case Study 1</b> Basic Idea of setting up the sale floor – The case study of “FairPrice Shop”	NTUC Fairprice (TBD)
10:00-11:00	<b>Case Study 2</b> The strategy of the sales floor of “Co.op Food”	Saigon Co.op (TBD)
11:00-11:15	<b>Tea Break</b>	
11:15-12:30	<u>Group Discussion :</u> 1. What are the key observations of Retail Operation, Merchandising, and Supply Chain Management in NTUC Fairprice? 2. What are the key observations of case studies in regards of small stores?	

13:00-14:00	<b>Lunch (Own arrangements)</b>	
14:00-17:00	<u>Store Visits</u> <ul style="list-style-type: none"> <li>• Warehouse Club</li> <li>• Fairprice Supermarket</li> <li>• Fairprice Xtra</li> <li>• Fairprice Finest</li> <li>• Distribution Center</li> </ul>	
<b>Workshop Day 3 - Thursday, 27<sup>th</sup> of July</b> <b>Venue: Fairprice Training Institute</b>		
9:00-11:00	Q&A Session among over all programs, Preparation the presentation	
11:00-11:15	<b>Tea Break</b>	
11:15-12:30	Presentation by Organization	
12:30-13:30	<b>Lunch (Own Arrangement)</b>	
13:30-14:30	Presentation by Organization	
14:30-15:00	De-brief On Presentation Question & Answer Session	TBD
15:00-15:30	Certificate Presentation	
<b>Departure to own country – Friday, 28<sup>th</sup> of July</b>		